

# How to Find a Cigna Network Provider



Seeking services from in-network providers is the best way to maximize your health plan benefits. Access information regarding Network Providers in your area using the instructions below or by contacting Customer Service at the number on your health plan ID card.

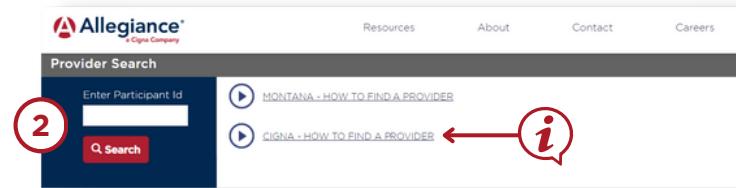
- 1 Go to [www.AskAllegiance.com](http://www.AskAllegiance.com) and click on **Find Provider**.

Alternatively, if you are already logged into the Member Portal or Health App, from the menu, click on **Provider Search**.



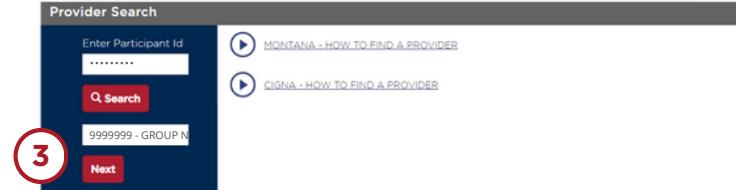
- 2 Enter your **Participant ID Number or Social Security Number**, then click **Search**.

*If you do not yet have a Participant ID Number, type the word 'search' into the ID Number box, then click the **Search** button.*

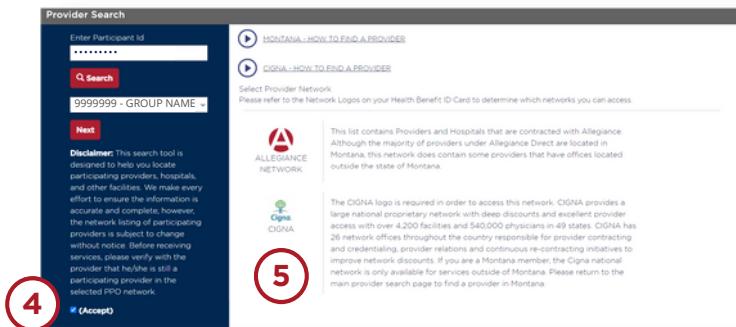


- 3 If you entered your Social Security Number, select your group, then click **Next**.

If you entered your Participant ID Number, this step will not be required to continue.



- 4 Read the **Disclaimer**, then check the box next to **Accept**.



- 5 Click on the **CIGNA** Logo to continue.



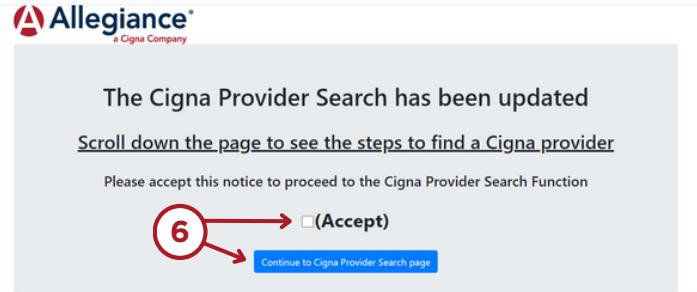
If you need further instructions on how to use this Network Provider Search feature, click open the video link titled **CIGNA - HOW TO FIND A PROVIDER**.

# How to Find a Cigna Network Provider

*continued*

**6** Read the notice, click the box next to **Accept**, then click **Continue to Cigna Provider Search Page** to continue.

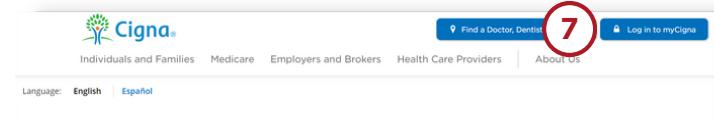
Review this page as needed for additional instructions on using Cigna's Provider Search tools without a Cigna Login.



**7** In the upper right corner, click on **Log in to myCigna**.

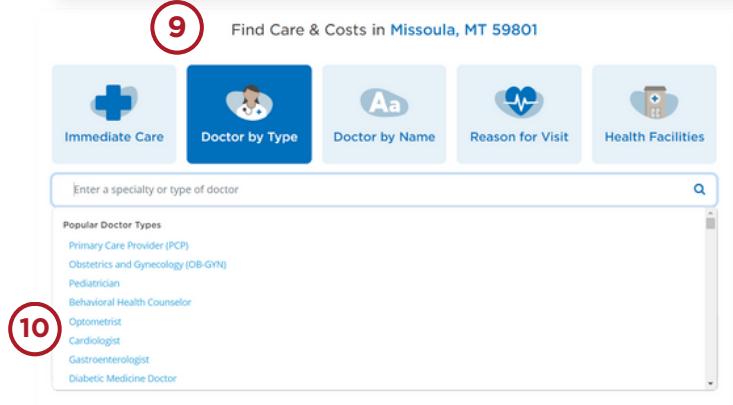
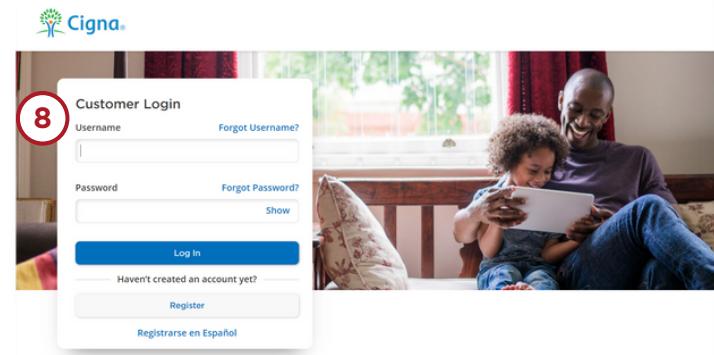
**8** Log in to your myCigna Account.

If you have not yet registered for a myCigna Account, click on **Register**. Follow the instructions to set up your account.



**9** Choose how you would like to search by clicking on one of the options in the light blue boxes.

**10** Enter the specific information you are searching for or choose from the pre-populated options in the drop down menu.



## PLEASE NOTE

The listing of network providers is subject to change without notice. Before receiving services, please verify with the provider that they are still a participating provider.